### **Employee Engagement**

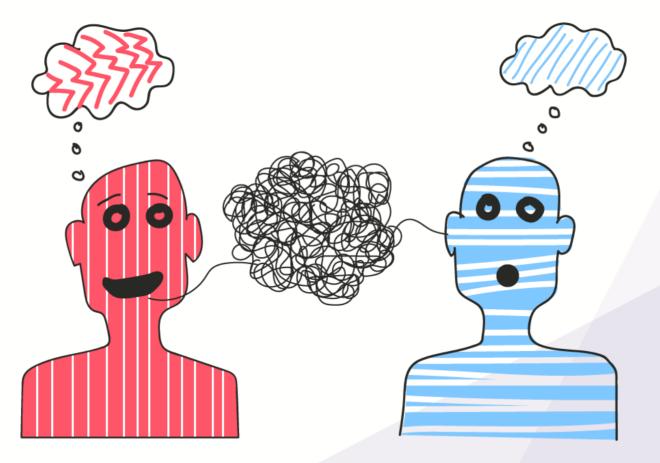




#### This Webinar will discuss simple ways to get your people engaged and contributing to workplace health, safety and wellbeing in your business, making your job easier – and theirs safer!!



#### Your Barriers to Communication





HEALTH & SAFETY · EMERGENCY MANAGEMENT



## What is Employee Engagement?

'Emotional connection an employee feels toward his or her employment organization, which tends to influence his or her behaviours and level of effort in work related activities. '



## Cost of Poor Engagement

Because they are not engaged, employees:

- Try to evade work, struggle to meet deadlines
- Negativity can affect team morale
- Can help create disengaged customers
- Have to push themselves to meet company goals
- Impact the bottom line
- Are personally very frustrated



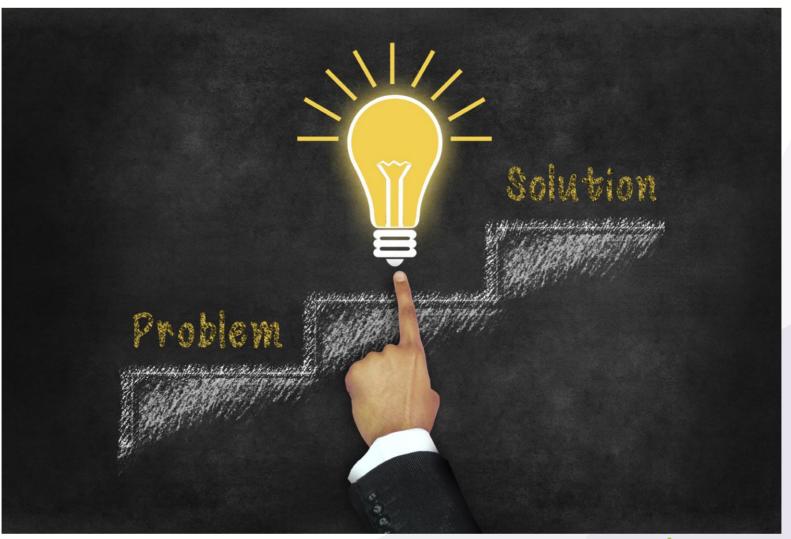
# Benefits of High Engagement

Employees are:

- Involved
- Go the Extra Mile
- Are innovative
- Attract Customers
- Infuse energy and positivity at workplace.



#### What Works for You?





### What can we do Better?

- Have the right people in the right seat on the bus
- Give them the training to do their job properly this sets them up for success
- Task meaningful work
- Check in Often People crave regular feedback
- "Engage" everyone in the discussion/issue and solutions



### So, What Works?





HEALTH & SAFETY · EMERGENCY MANAGEMENT

## Safety Differently

- Describe a time you did not have enough time and had to take a short-cut?
- Describe a time that the setup (planning, tooling, equipment, space) hindered teamwork?
- Describe a time that procedures and processes did not support work?
- Describe a time that things went really well? What was different on this day?



#### Ineffective interventions Practical drift Concealment

#### Work as Imagined

Work as Done

Redesigned interventions Workplace rotations Informed variability



www.allaboutpeople.co.nz



- WorkSafe NZ Case Studies
- <u>5 Powerful Steps to Improve Engagement</u>



www.allaboutpeople.co.nz